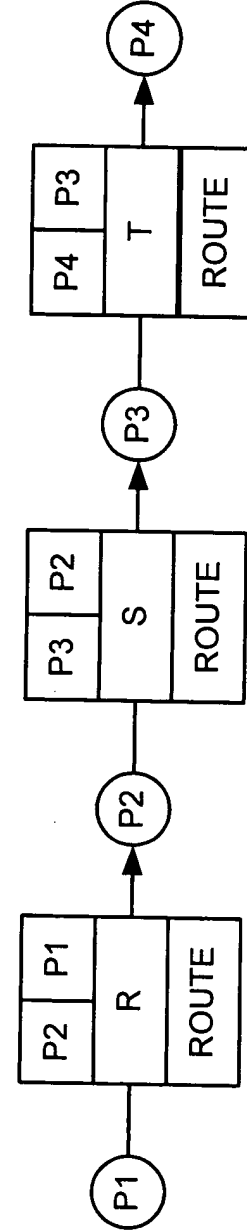


DATABASE WORKFLOW

FIGURE 1A (Prior Art)

| | |
|-------------------|------|
| TO | FROM |
| WORKFLOW DOCUMENT | |
| SIMPLE ROUTE | |

EMAIL MESSAGE



ELECTRONIC MAIL WORKFLOW

FIGURE 1B (Prior Art)